



Terms & Conditions of contract

1. The conditions contained herein are in addition to and not a substitute for all the Purchaser's rights under Common Law or by Statute.
2. The Company supports the Certass code of ethical practice as promoted by Certass and undertakes to work within its guidelines. A copy of the code is available at the Company's head office.
3. Rendering carried out by the Company is meant to be a temporary repair and the Company does not guarantee to match either the type or colour of rendering existing on the purchaser's property.
4. UPVC windows, doors and Conservatories are guaranteed for ten years against warping, twisting or discolouration, sealed double glazed units for ten years. Hardware is guaranteed for a period of one year. All guarantees do not cover fault or damage due to neglect or mis-use, at the Company's discretion.
5. All glass used is the best obtainable but no guarantee is given against minor imperfections. Both parties agree to abide by British standards Institutes definition of "Minor imperfections".
6. No guarantee is given or implied that condensation will be eliminated or reduced with the fitting of double glazing.
7. No guarantee is given against glass breakages after the date of installation.
8. Terms of Payment are that payment is due on completion. A 25% deposit payment may apply before the manufacture of any frames at the Company's discretion and is payable to the Forman fixer. In the event of a minor fault developing during installation and necessitating completion at a later date (e.g. Sealed unit breakage) only such value as relates to the uncompleted work may be retained by the purchaser unit such work is done. Under common law the whole of the purchase price cannot be withheld under such circumstances. Payment for such uncompleted work becomes due immediately on completion. The Company reserves the right to add interest at 5% per month on all outstanding monies due.
9. These conditions together with the signed Agreement constitute a complete record of the terms for supplying and fitting the Company's products. Only those matters recorded on the Agreement from for any part of the contract. The Purchaser should ensure that any representation or promise made before or at the time of the signature of the Agreement not included in the printed form of the agreement is added in writing to the written quotation and signed by the purchaser and the Company or its Agent. In this way there will be no doubt as to the terms of the representation or promise.
10. All reasonable efforts will be made to ensure Purchaser's decorations are not disturbed but no undertaking can be given that damage may not occur and in the event of such damage the purchaser undertakes to seek indemnity from its own insurers.
11. All goods supplied by the Company remain the property of the Company until fully paid for.
12. The Company does not recommend inserting mechanical or electrical ventilators or fans into sealed units. Should the Purchaser insist on this construction the Company cannot guarantee the sealed units against failure. This limitation in no way affects the guarantee on other sealed units.